

# **SCHADEFORMULIER**

Travelguard Business Travel Insurance

General Data		
Policy Holder:		
Policy number:		
Certificate:		
Insured data		
Initials:		
Last name:		
Date of birth:		
Address:		
Zip Code:		
City/town:		
E-mail address:		
Telephone:		
Profession:		
Reimbursement	<ul><li>Insured</li><li>Policy holder</li><li>Intermediary</li><li>Other:</li></ul>	
Details beneficiairy		
Name:		
IBAN Account Number:		
BIC/SWIFT Code:		



## **Description of loss**

Intended duration of Journey/Stay:	
Destination of travel:	
Was the travel Business or Private?	
Has the loss been reported to AIG Travel?	Yes, ref.:
	O No
Have you claimed travel loss previously?	• Yes, ref.:
	○ No
Date of loss	
Location:	
Description of circumstances:	

## Type of loss

<ul> <li>Personal effects and/or Business equipment</li> </ul>	fill out fields 1 and 5
<ul> <li>Accident, Illness or Medical expenses</li> </ul>	fill out fields 2 and 3
<ul><li>Cancellation or travel/baggage Delay</li></ul>	fill out fields 4 and 5



#### 1. Damage to personal effects/business equipment

Are you insured elsewhere against this damage or loss?	<ul><li>Yes, company and policy number:</li><li>No</li></ul>
Damage	
Can the damage be repaired?  Please enclose repair bill	Yes No
Theft/Loss	
What efforts have been made to recover the stolen/lost items?  Please enclose purchase receipts	
Have you reported the incident at local authorities?  Please enclose official police report	<ul><li>Yes, at</li><li>No, because:</li></ul>
Have you received any kind of compensation for the lost/stolen/damaged luggage?	<ul><li>Yes, amount:</li><li>No</li></ul>
Which party do you consider liable for the damage?	<ul><li>Yes, details:</li><li>None</li></ul>
	Proceed to 5

## 2. Accident, illness or medical expenses

What is the nature of the injury/illness?	
When and by who was first medical assistance provided?	
Is there a risk of permanent disability?	Yes No
Have your previously suffered from thesame complaintsprior to the travel?	<ul><li>Yes, details attending physician:</li><li>No</li></ul>



Are you insured elsewhere against medical expenses?	Company: Town: Policy:
What is the current deductible amount of your health insurance?	
Have you claimed these expenses at your health insurer?  Please enclose declaration overview	Yes No

Proceed to 3

## 3. Specification medical expenses

Please enclose invoices

Amount	Type	Are these expenses paid?	Have these expenses been claimed at your health insurer?
		Yes No	Yes No
		Yes No	Yes No
		Yes No	Yes No
		Yes No	Yes No
		Yes No	Yes No

## 4. Cancellation and travel/baggage delay

What is the reason of cancellation/delay of the travel?	
Please enclose relevant documents	
What is the date of cancellation/delay?	
What total costs are associated with the cancellation/delay?	
Please enclose invoices	

Proceed to 5



#### 5. Specification of costs

Please number attachments corresponding with specified item

Item	Purchase price	Date of purchase	Location	Repair costs

#### The undersigned declares:

- The questions have been answered to the best of their knowledge, to be accurate, in accordancewith the truth and not to have concealed any information relating to this claim;
- To be aware of the stipulation that any right to benefit may lapse with an untrue statement;
- To have knowledge of the contents of this form.

At:	On:	
Signature:		



#### **Personal Data**

Your personal data (hereinafter the 'data') will be collected and processed by AIG Europe, Netherlands, located at the address above (hereinafter 'AIG') in accordance with the Code of Conduct for the processing of personal data by financial institutions ('Code of Conduct'). AIG is the controller responsible for the processing of these data and the processing is notified to the Personal Data Protection Commission. The data will be processed for the purpose of the use of the services provided by AIG, including risk assessment, contract management, claims handling and crime prevention (such as fraud) as well as to allow AIG to fulfill its legal obligations. In connection with AIG's activities and for the purpose of good service, AIG may transfer these data to other companies of the group of companies it belongs to, to subcontractors or to partners. These companies, subcontractors or partners may be located in countries outside the European Economic Area that do not necessarily offer the same level of protection as The Netherlands. With regard to these transfers, AIG will take precautionary measures to ensure the protection of data in these countries as well as possible. According to the Code of Conduct, you are entitled to access, amend or oppose (for a reasonable cause) to the processing of data related to you. To exercise these rights, you can contact AIG at any time in writing at the address above. For further information on the mechanisms for processing your data by AIG, you will find AIG's complete Global Privacy policy on http://www.aig.com/nl-privacybeleid

#### **CIS Foundation**

In order to ensure a responsible acceptance, risk and fraud policy we may check your (personal) data and have it recorded in the CIS Foundation, Bordewijklaan 2, 2591 XR The Hague, PO Box 124, 3700 AC Zeist. The purpose of processing personal data in CIS is to detect the abuse of financial products and services of insurers, preventing, combating and controlling risks to the fullest extent. For more information, see www.stichtingcis.nl.