



New feature on the AIG Travel Assistance App View Location Safety Ratings by Neighborhood

Through a combination of big data, AI, crowd-sourced reporting, and geospatial intelligence, a new safety assessment feature provided by GeoSure is now available to AIG Travel Assistance mobile app users*. GeoSure delivers continuously updated safety information so travelers have access to a hyper-local, hyper-personal, inclusive digital safety experience. The data is validated using statistical algorithms to create the most granular location safety ratings in the world, down to the neighborhood level in more than 60,000 locations to help you understand risk conditions of various locations within cities you are traveling to.

Where do GeoSafeScores™ come from?

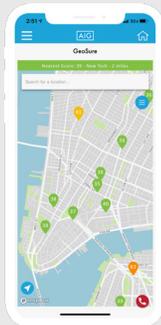
GeoSure uses hundreds of advanced and trusted data sources worldwide to evaluate safety levels, even detailed down to the neighborhood level. The data is derived from a variety of sources, including the CDC, Interpol, and the United Nations among others, even crowd-sourced safety reports from fellow travelers! GeoSure then uses its progressive algorithms to determine the scores.

What are GeoSafeScores™ and what categories do they cover?

GeoSure determines a score, rated 1-100 for each location. The lower the score, the safer the location. GeoSure takes in multiple factors to help determine scores across the categories of Physical Harm, Women's Safety, Theft, LGBTQ+ Safety, Political Freedoms, Health & Medical and Overall Safety: A harmonic or statistical average of the six categories listed above.

1

Simply tap on "GeoSure" from the app's home screen and search for a city.



2

Tap on any of the safety score icons to view average safety risk information by neighborhood.



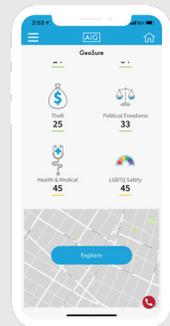
3

Scroll down and tap on any of the icons for Women's Safety, Physical Harm, Theft, Political Freedoms, Health & Medical, or LGBTQ Safety to view detailed safety information.



4

Tap on the map icon or "Explore" button to view the map view again or tap on the menu bar to learn more details about GeoSafeScores™.



Contact your agent, broker or AIG representative to learn more.

* The AIG Travel Assistance App is only available to corporate/business travel policyholders. Individual leisure policyholders do not have access to the app. The GeoSure feature is only available in the mobile app environment, and is not available to Canadian website users.

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