

# AIG Multinational

## End-to-end process

 [Watch our video](#)

Helps clients achieve their risk, governance, and contract certainty objectives by delivering expertise, service, and solutions, and a seamless, globally consistent client experience.



### UNDERSTANDING YOUR BUSINESS

We talk to brokers and clients early, so there is time to find out how the current program is running, and what client concerns we need to address going forward.



### CLIENT ASSESSMENT AND PROPOSAL

After receiving the submission, we give a clear view of how we will deliver a program in each country, including pricing, taxes, claims handling and local legislations.



### BIND AND RELEASE NETWORK INSTRUCTIONS

We confirm cover details, servicing requirements and deliverables like certificates. We make sure stakeholders in each country understand what they need to do to implement the program smoothly.



### IMPLEMENTATION

Finally, this collaboration means complete clarity around timescales, requirements and responsibilities for client, broker and insurer in all of the clients' countries. Which results in issuance of local policies and invoice.



### EXPERIENCE REVIEW

After issuance of the local policies, we evaluate how both client and broker experienced our service.

- 6 months      - 4 months      - 2 months      - 1 months      Policy      + 1 month





First we provide our client a



In this stage we deliver




When we bind, we share




During implementation we



Then we arrange

-  [Territorial analysis](#)
-  Performance Tracking Report
-  Submission checklist
-  Timeline with roles/responsibilities

-  Our quote
-  [Program design](#)

-  Thank You note
-  Program instructions
-  AIG Contact List

-  Send policies & invoices
-  [Handle claims](#)
-  follow up (premium) payments

-  Performance updates
-  myAIG Access to [My AIG Client Portal](#)

Find more info about Multinational on our [Multinational Resource Center](#)

